

## Q5 Please provide feedback on your favorite aspect

Answered: 157 Skipped: 30

#	RESPONSES	DATE
1	Overall I was satisfied with everything, the material was beneficial, as was the online training, and the study guide.	5/5/2023 9:15 AM
2	The course was extremely clear and definitely made me go into the exam feeling better than I would have prior to taking this course.	4/27/2023 10:06 AM
3	I love the lectures and the questions. They are easy to follow and have taught me so much. 10/10 recommend.	4/11/2023 10:13 AM
4	Lecture videos, printed workbook to follow along	4/9/2023 5:16 PM
5	I don't have a favorite aspect of the program, because I like it all. It is the perfect course for me and is in the perfect learning format for me.	3/17/2023 12:24 PM
6	Super friendly interface. My favorite aspect is the test section	3/15/2023 11:39 AM
7	Each course video and test bank are very helpful for preparing the exam.	3/7/2023 11:54 PM
8	The break down of the topics from the videos. It helps give a clear picture of what the chapter consists of and what could CBP probably ask questions about.	3/4/2023 9:06 PM
9	Organized is the one word that encourages me to continue to get through the entire package. Knowledgeable is what I get from Tom which gives me confidence that I will go in and ace the four hour exam...	3/3/2023 12:30 PM
10	Chapter quizzes and study guide	3/2/2023 2:52 PM
11	Really appreciate the format of the CFR notebook & overall study guide. The fact there's lines marking heavily tested areas & warrants more review is highly convenient.	3/2/2023 9:06 AM
12	This will be my third time studying and taking the CBLE but first time using this course and I can honestly say that this course has opened a wider perspective on the subject matter, on how to study effectively and truly learn how to apply it in the industry. The video lectures are short, to the point, so it keeps my attention and my favorite part is how Tom uses "real life" examples while explaining every important detail in each chapter. He is also super funny which makes the studying process less overwhelming. I think the materials provided are well organized and complete. Thank you !!!	2/27/2023 11:31 AM
13	its too early to tell as I have been going through some personal issues, so haven't been consistent with the course in preparation for the April exam so thinking to prepare for the October exam instead- will let you know then.	2/23/2023 8:25 PM
14	Easy to follow and understand! Study guide especific, and to the point	2/19/2023 7:24 PM
15	I like the lecture videos that allow me to listen repeatedly if I needed.	2/16/2023 7:54 PM
16	Really love the statistics on the questions and what to study. The video lectures really help you understand the material	2/11/2023 6:24 PM
17	Thank you for making the videos informative. Short and to the point! Makes me feel like I'm in a "classroom" environment.	2/11/2023 9:59 AM
18	I really like in the test questions the bibliography of CFR citation or where the answer can be found it helps me re-review why I got the answer wrong	2/11/2023 1:57 AM
19	I love the valuation chapter, I drives me crazy but very intereating	2/7/2023 5:53 PM
20	i appreciate that we are able to test questions that belong to each section in the study guide that come from the exam and homework to help us focus on key terms so we can note and highlight for an easier search	2/7/2023 6:48 AM

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21	I like the testing center and how it's broken down by catagories, i.e, Broker, Bonds, I love the repetitive questions on the sections, because when you take the previous exams the questions are there. That helps tremendously.	2/2/2023 9:59 PM
22	I actually like everything about this course, having the videos, study guide, test by chapter and the homework with helpful hints, along with recommendation on what to know.	1/30/2023 9:04 PM
23	Flashcards reflect topics in lecture videos	1/24/2023 9:16 PM
24	Having access to real questions and where to find the answers is a great study tool	1/11/2023 7:12 PM
25	My favorite aspect of the course is the test center, it's very comprehensive, after each video lecture we have the opportunity to test ourselves on ALL of the questions asked on previous CBP exams, concentrated on that specific topic. It reinforces the reading and lecture videos and gives us the ability to really master the topic.	1/6/2023 6:30 AM
26	I love the fact that this course is self-paced. Tom does an amazing job breaking down the CFR which makes it easier to understand	1/5/2023 12:16 PM
27	EXCELLENT!!!!	1/4/2023 9:10 AM
28	I love the detailed study guide, plus the videos are very easy to learn and understand from thanks to Tom. Test bank of all past tests is an excellent helpful tool as well.	12/28/2022 2:10 PM
29	My favorite aspects of the course has to be how well it's organized and the easy to understand breakdown of the course material.	12/28/2022 8:32 AM
30	This is a very well organize course, Tom is very responsive to any questions and the materials are great.	12/23/2022 10:47 AM
31	Test center and cheat sheets. I have all the information organized and easy to study.	12/22/2022 6:16 PM
32	Very well explained and clear material.	12/18/2022 5:57 PM
33	The study guide is well organized. Tom always response to email promptly.	12/16/2022 9:39 AM
34	Online exams	12/12/2022 7:44 AM
35	Very organized syllabus and step-by-step schedule. Great helps. Thanks a lot.	12/11/2022 6:41 PM
36	Text is straight forward and easy to follow. Not filled with information that is irrelevant.	12/7/2022 10:06 AM
37	Very informative and helpful. LOVE the flashcards I love how you make a point to tell us the most tested areas and seem to genuinely want the student pass and succeed.	12/5/2022 5:23 PM
38	All resources are excellent. I especially enjoy the videos. They are clear and give insight into the reading material.	11/27/2022 5:19 PM
39	The Lecture videos are and chapter tests are great!	11/13/2022 12:16 PM
40	Simple way to explain complicated stuff	11/11/2022 9:43 PM
41	I have taken a few customs examination courses and this course far surpasses the competition. Personally, I found the videos the most helpful. Tom explains things in layman's terms and ties subjects together nicely. I felt the course was well-organized and straight forward.	11/2/2022 4:51 PM
42	The practice questions served as a good confidence builder and showed up on the actual exam taken. Not being totally blindsided on an older question is helpful and allows for more time on the tougher new questions.	10/27/2022 3:54 PM
43	Great study course!	9/7/2022 12:09 PM
44	-Heavy focus on practice questions directly from the exam from the outset to get me comfortable with taking the exam itself. -Relaxed/lighthearted nature of the lectures -Explicit instructions to focus on certain areas or not worry about others. Another course I took had me basically reading the entire CFR even parts not ever tested.	9/7/2022 10:20 AM
45	My Favorite part of this course, is the knowledge from the professor and his virtual lessons that make you understand it easier. - also attentive to questions 24/7	9/2/2022 9:21 AM
46	The practice quizzes and the large amount of past exams to take	9/1/2022 4:38 PM

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47	The structure of the study guide allows you to slowly familiarize with the subjects. The freedom to advance the course at your own pace means I have seen all of the lectures and can now do a review of the sessions when I receive the homework.	8/25/2022 12:29 PM
48	Everything is very user-friendly. Having the online material plus the printed study guide makes me feel confident about the exam coming up.	8/20/2022 2:02 AM
49	I like this course! The teacher is professional, he knew which parts are important and which parts are not, and he makes everything understandable! 😊	8/13/2022 9:34 AM
50	My favorite aspect has to be the test center. It gives me a strong idea of what to expect from the exam and how much effort I have to put into every question. I do appreciate the citations when the answer is shown.	8/12/2022 9:44 AM
51	I love the detail the course provides, the video lectures give a great foundation to understand all the endless rules and regulations we need to know	8/11/2022 3:05 PM
52	The explanation of answers on the practice tests and where to find them in the regulations. Also the examples given in the lectures - it makes the CFR more digestible.	8/1/2022 10:43 AM
53	I think the thorough nature of all of the material for the test is great, as well as the explanations for the answers on the questions are great, they assist in showing where the answers are located, what the reasoning behind the answer is, etc. The course seems very up-to-date as far as I can tell, with a new section on the USMCA and what it means for Customs Brokers.	7/31/2022 11:54 PM
54	I appreciate the videos and Tom's personality. Just watching someone talk about this would be boring. He adds some personality that keeps it fun.	7/24/2022 8:18 PM
55	I love that there are a variety of ways to learn, since everyone learns differently - lecture, study guide + cfr, and practice exams/questions.	7/23/2022 12:08 PM
56	I like that I can take this course on my own time.	7/22/2022 11:03 AM
57	That would be the online test center which helps reinforce my memory of things I learned and discovers something I missed.	7/21/2022 6:54 PM
58	I absolutely love the way that Tom structured the entire class in making sure that we watch the lectures to cover the topics, complete actual practice tests, also hw assignments and the study guide which I can tell he put so much time into. This study guide helps me on the exam practice questions tremendously and I can tell it's going to play a big role on the actual exam. It seriously doesn't get better than this. Just thinking about this exam at first overwhelmed me but this entire game plan that Tom put together takes that stress away and I feel a lot more confident going into this exam. His videos are also extremely interesting and do not put you to sleep. You are the best, thanks, Tom! I truly am looking forward to completing the course and crushing the exam.	7/19/2022 6:36 PM
59	I like that the course came with a study guide, that helps you to follow the 19 CFR	7/16/2022 1:10 PM
60	I really like having all of the various practice exam questions from each chapter. It really drives home the process of navigating the CFR and getting used to finding information there. The study guide is super helpful as well and I find that I'm able to answer a lot of questions from it without even having to dig into the CFR.	7/8/2022 3:19 PM
61	There is so much information but you have made it easy to follow and organized.	7/7/2022 9:44 AM
62	I am surprised by the amount of online knowledge I need to study. I did take another online course, and got 61% on test. Still I think that I just knew about 25% of the materials on this course so far. I like the instructor, who helps me a lot. Thanks Tom.	7/3/2022 10:52 AM
63	Very informative and easy to follow	7/2/2022 2:28 PM
64	The online lectures are extremely informative and help!	6/21/2022 7:35 AM
65	The classes are very well explained and to understand.	6/21/2022 4:50 AM
66	The video lectures and practice tests are really helpful.	6/17/2022 9:06 AM
67	Great online material	6/13/2022 8:40 AM
68	Hi Tom, love your course. Everything is so well put together. Study guide, flashcards and videos are a comprise and simplified way of explaining each chapter What I love the most is	5/29/2022 11:48 PM

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the drills of taking the exams in amost similar way that CBP has it organised in their web and of course flexibility of being able to check during any time on my phone. So well done..  
Thanks!!!

69	I haven't spent a lot of time on it yet, but I like it so far a lot.	5/29/2022 2:25 PM
70	The structure of the lectures, exam questions and binder was very straight forward. I was able to incorporate that structure to the actual exam.	5/2/2022 6:29 PM
71	I love the format. It is great for all learning styles and attention spans. I like that I can watch a video when I am not super focused and read regulations when I have more mental energy. Your videos make me laugh too. I also like that you are accessible and responsive to student questions.	4/27/2022 1:48 AM
72	I love how short and information-packed the lessons are.	4/11/2022 1:35 PM
73	I really appreciated the part I can see the answers being well explained in the chapter test.	4/7/2022 3:25 PM
74	I plan to take the exam in October and have been moving at a rather "snails" pace thus far. My favorite aspect is the study guide.	3/28/2022 8:54 AM
75	Easy to navigate and track progress	3/21/2022 5:58 PM
76	Class Notes/Powerpoints are not updated to reflect current class videos. Current class notes loaded seem to be from a year ago (2021) and don't seem to reflect current videos.	3/19/2022 2:43 PM
77	Video lectures are very helpful in understanding the content and in context with Customs.	3/11/2022 8:54 AM
78	TAKING TEST QUESTIONS LIKE ITS THE EXAM HELPS PREPARE YOU FOR WHAT IT IS TRULY LIKE	3/2/2022 9:04 AM
79	I like having the video of Tom off to the side of each lecture. For me, I find that very helpful to see the person speaking while going over the slides.	2/21/2022 12:48 PM
80	Study Guide is very organized. Love the cheat sheet!! Tom's instructions/emphasis on heavily tested subjects are also helpful. There's no way I can memorize the entire CFR.	2/14/2022 12:58 PM
81	The lectures are very engaging. The study guide has significantly impacted my confidence going into the exam	2/11/2022 2:19 PM
82	Tom does a great job making sure you stay engaged and is there to answer questions in a very timely manner.	2/11/2022 2:01 PM
83	I love the lectures it helps to me understand what I am reading	2/10/2022 12:41 PM
84	Just having the online resources available for 24/7 access	2/10/2022 8:25 AM
85	Very easy to follow, highlights all the important areas. The website is very easy to navigate. Great course! 5 stars Tom!	2/7/2022 9:15 AM
86	Tom makes the material easy to follow. The videos are a great resource.	2/7/2022 7:03 AM
87	The quizzes	1/22/2022 5:07 PM
88	Extremely helpful course and Tom is always available for any questions . Love it !	1/10/2022 3:10 PM
89	I really like the fact that you teach the points that are tested the most and let us know what not to waste our tine on.	1/6/2022 10:18 AM
90	My favorite aspect is the practice exams. This will be very helpful.	12/27/2021 11:42 AM
91	I like how things are broken down into sections. Makes it less overwhelming.	12/20/2021 10:28 AM
92	Love the Lecture videos. Tom does great work explaining in an engaging manner.	12/17/2021 11:57 AM
93	The video was short to the point on what we need to know, the real life example from personal experience put things to perspective and can easily relate to	12/15/2021 10:16 AM
94	The study guide, lectures, and exams are very helpful	12/9/2021 10:48 AM
95	It's simple and straight forward. Challenges me to look things up, not just give me answers.	11/6/2021 10:59 AM
96	The lectures and practice questions	10/28/2021 9:48 AM

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97	online test center and the flash card. it is very helpful.	10/26/2021 3:38 PM
98	I thought the classes were informative and the book was helpful in assisting with the test itself. I would highly recommend the program.	10/25/2021 10:50 PM
99	Tom is the best instructor for your CB exam. He really cares about his students. His generosity and professionalism are exemplary. Because of his long years of dealing with exams, he know what his student should study. I highly recommend this program.	10/17/2021 2:40 PM
100	Video lectures coordinate with study guide, easy to follow understand nd give good direction for further review. Tom is easily likeable and does not drone on like a scripted text simply being read in a monotone manner.	10/13/2021 11:31 AM
101	this course has been great, the videos, flash cards and tests have been very helpful. for sure the most complete course I have taken	10/6/2021 12:25 PM
102	Comprehensive course built upon a foundation of depth of knowledge of the exam process and real world experience....I would not take the exam without this course.	9/13/2021 5:31 PM
103	The length of the videos and homework fit perfectly into my schedule.	9/8/2021 10:54 PM
104	All	9/3/2021 5:38 AM
105	The way the course is structured is my favorite aspect. Easy to use.	8/31/2021 11:05 PM
106	I love the course! it is much more comprehensive than the actual CFR and HTS. I love how it breaks it down for you by chapters, and what most details is most urgent. The customs forms and free trade agreement sheets are GENIUS!!	8/31/2021 12:47 PM
107	The sample questions, and the fact that they look and feel like the actual exam.	8/21/2021 5:18 AM
108	I appreciate the study guide has taken the regs and broken them down into smaller sections that are easier to understand and study, while allowing my to disregard areas of least importance.	8/19/2021 1:53 PM
109	Tom's videos are super engaging and funny! His study guide is fantastic, such a concise breakdown of all the regs.	8/9/2021 1:29 PM
110	I like the test bank	8/3/2021 8:36 PM
111	Study guide and test bank. I also did like the briefing and tips you gave. It set the tone for the course.	8/2/2021 3:00 PM
112	How organized and broken down this system of learning is.	7/22/2021 4:24 PM
113	I love that there is series of studying in different ways, reading homework, watching video, practicing with the flashcards and then practice test. It gives you more ways of learning.	7/21/2021 10:35 AM
114	Mobile friendly page / flashcards	7/12/2021 7:22 AM
115	My favorite part about this course is that Tom responds promptly and is always willing to answer questions and take calls. In addition, the course is well designed and the question bank is extremely well-populated.	7/9/2021 10:54 PM
116	The lessons are very clear	7/9/2021 7:20 AM
117	The workbook is phenomenal	7/2/2021 7:10 PM
118	All material and instructions are well organized and easy to navigate through.	6/22/2021 8:20 AM
119	Loving the study guide and practice exams with the flash cards.	6/22/2021 4:11 AM
120	Excellent online course	6/21/2021 12:48 PM
121	the videos are clear and easy to follow. they link back well to the sample test questions	6/15/2021 8:58 AM
122	Tom, you are the course, you are the soul of the course, you really want us the students to reach this goal.	6/13/2021 11:23 AM
123	The Lecture Videos are on point and well elaborated.	5/4/2021 9:48 AM
124	I absolutely LOVE this course. It has been so nice to get flashcards and multiple choice questions pertaining to each chapter. Also the youtube videos explaining each chapter are so	4/22/2021 1:21 PM

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	helpful!	
125	The best part of the course is how it's broken down in the study guide and Video lectures. This is very helpful for me since I need that class room feeling.	4/19/2021 11:48 AM
126	That Tom has always returned my calls and answered my questions in a way I could understand	3/26/2021 3:34 PM
127	Bonds	3/20/2021 8:23 PM
128	The online lectures - Makes me feel as if I'm right there in the classroom.	3/9/2021 12:18 PM
129	very well organized and helpful materials	2/22/2021 12:40 PM
130	the details in each chapter are very helpful	2/20/2021 10:35 AM
131	I like that I can follow along with the power points and mark important points as well so I can reference them easier during the test	2/19/2021 9:32 AM
132	Best aspect is the feeling of growing confidence. CBPrepcourse is providing me with both great awareness and detail information on all the topics covered in the CB exam.	2/10/2021 2:01 PM
133	The study guide is very helpful and really helps set up the lectures for each Chapter.	2/4/2021 3:42 PM
134	Availability to answer questions and the exam bank.	1/6/2021 6:42 PM
135	I really like reading detailed study guide (which is written in an easy-to-understand way) alongside the 19 CFR and then watching the video that breaks it down further. I do the test bank questions straight after. This process is really helping me learn. I love the course structure!	1/6/2021 8:27 AM
136	The study guide is very well written, and the exams are great for testing my understanding. Tom is friendly and has been helpful when I've asked questions through email .	1/3/2021 10:07 PM
137	Videos	12/16/2020 5:12 PM
138	My favorite aspect is the homework assignment video . It provides the right amount of information.	12/11/2020 6:58 AM
139	How easy it has been to navigate the CFR due to the study guide. Also, the HW is a nice check to dive deeper in certain areas of the chapters.	12/3/2020 6:19 PM
140	I think the book and emails are easy to follow along with.	11/23/2020 12:16 PM
141	There are a LOT of materials to cover for the broker's exam and this exam guide book is very thorough and on point. I love that I can answer past exam questions just with the guide book without having to read through the CFR. Mr. O'LEARY is very quick in responding to email questions. I would recommend this course.	10/1/2020 10:19 AM
142	Test	10/1/2020 8:18 AM
143	This is a great and simple-to-follow course. I recommend this course to anyone who is wanting to study and get prepared for the CBLE. There is alot of material but with the help of Tom and the lecture videos you can get through them with no porblem! Exam is up in two weeks! Let you know how we do!	9/21/2020 7:49 AM
144	I liked the personalized comments that accompany the answers to the test banks.	9/7/2020 2:29 PM
145	The amount of information available. The binder itself would be amazing to have. The 100s of test questions, the flash cards, the videos on YouTube. There is plenty of ways given for the student to study.	9/7/2020 6:35 AM
146	Self paced course.	9/4/2020 12:50 PM
147	I love the study guide. It makes things so easy to understand. Tom is great as well. He is always willing to take your call and answer your questions.	9/4/2020 9:16 AM
148	The test center operates very similarly to the actual online test customs will administer.	9/4/2020 5:59 AM
149	Tom is excellent and this is the best course out there for this exam.	9/3/2020 1:48 PM
150	Thank you for the creative way of presenting the material.	9/3/2020 1:13 PM

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151	This course was informative and easy to follow. My calls were answered in a timely fashion. I am officially prepared.	9/3/2020 12:56 PM
152	I have taken this course and two others out there. By far, this is the best of the 3. That being said. The other prep courses are good. But, this one is excellent.	9/3/2020 12:14 PM
153	Quizzes	9/3/2020 12:14 PM
154	Mr. O'Leary's lectures are very concise and easy to follow. He makes sure you understand where to find the topic in the reference material for what is being covered. The textbook and slides are invaluable assets.	9/3/2020 12:03 PM
155	The course overall has made me feel especially prepared for the exam, especially the parts covering 7501 and other directives. The flashcards are also very helpful. The ability to practice past exams with a timer is wonderful.	9/3/2020 11:50 AM
156	My favorite part of the course is definitely the online test center & question bank I feel like that is key in the course in order to really get the feel of the US Custom broker test.	9/3/2020 11:45 AM
157	I like the simplification of the regs on the videos and the exams all together with the answers...makes more sense than if I would have opened up the CFR and just started reading on my own. The study guide is my favorite since it has everything together. I hope it helps during the test My husband is a Customs Broker/Customs Lawyer and he didn't have the time to explain or simply things for me	9/3/2020 11:21 AM