

Q7 Any positive comments or testimonial appreciated... but not required. Thanks for your time.

Answered: 52 Skipped: 21

#	RESPONSES	DATE
1	The entire course was extremely thorough. The way the material was broken down and covered it really brings all of the subject matter together. The coverage of HTS and classification demystified the topic eliminating any fears. I highly recommend the course to anyone especially those that are taken the test before.	4/27/2023 4:28 AM
2	This course has helped me in so many ways! Understand the regulations, find answers fast during test time, and understand the big picture of all chapters. Tom is an amazing professor that makes this course enjoyable even though it's not easy. Thank you for being available via email and phone for any questions that I had and for all the tips. definitely recommended!	4/19/2023 4:22 PM
3	Tom's materials and resources are for sure the best I've seen in terms of preparation for the broker's exam. Very digested to what truly is relevant in order to achieve positive results. Live seminar is also a great resource as you have the opportunity to interact and clarify any questions/doubts face to face, but even that, Tom is very approachable and supportive at all times. Thanks Tom!	4/19/2023 11:57 AM
4	The course has been great, I feel extremely optimistic going in to the exam and even more so after attending the seminar. The only thing I ask is that you police the noise level a bit and stress the fact that there are others in the room that may not appreciate chit chat, especially when it's not related to the topic. Aside from that, it has been a great experience and I would recommend this course to any that wants to get into this industry.	4/18/2023 7:03 PM
5	CBPrepcourse is very good, but as you mention on the beginning of the class videos, some students have to study harder and others not to hard, but material and videos are very good.	10/27/2022 10:19 AM
6	Thank you for creating the study guide! In the live seminar you are also a great speaker and easy to follow	10/22/2022 8:04 PM
7	Awesome tier 1 course, very knowledgeable professor.	10/21/2022 10:35 AM
8	I encourage anyone who is interested to become a License US Custom Broker to take this course. The way we learn step by step customs regulations, valuation, classification, etc. is absolutely understandable. Highly recommended, best course I had taken in my career.	10/19/2022 1:55 PM
9	It helped me so much! I have reviewed all the lectures, went to your class, enjoyed the experience! I really hope to pass the exam this October.	10/19/2022 11:34 AM
10	I think Tom's course is really beneficial, especially for people who have little experience with customs and customs processes and procedures. His years of experience help shed light on how to navigate customs laws and frameworks.	10/17/2022 3:30 PM
11	The course has been great, you made a dull topic interesting and fun. It was structured well, the supporting materials and website are well thought-out and executed.	10/17/2022 11:49 AM
12	The material CBP tests is difficult to understand. Your program broke it down into bite size pieces and helped me persist, even when I was unsure, until I was able to understand the material and have confidence in taking the test.	10/17/2022 11:17 AM
13	Tom's authentic, experienced, availability for a question, Care-free learning style for: CBLE Prep Course, is the Best! -Paul M.	10/17/2022 10:45 AM
14	"In a matter of three months, I felt prepared to take the Customs Broker exam. Tom's study guide is very useful and a powerful tool not only to prepare for the exam, but to truly understand the Regs and the HTSUS. I would recommend this course, its professor, and its materials to anyone interested in taking the exam"	4/15/2022 9:44 AM
15	I could not have come this far without Tom's knowledge and humor. I think he makes this	4/12/2022 7:01 AM

CBPrepcourse Live Seminar Survey

training less burdensome by being creative like bringing in GiJo toy to seminar and using it as an example throughout the seminar. The stories bring the point home, he is truly a master at teaching this material and making it simple to understand.

16	My sincere appreciation to Tom for the encouragement and support. I will have an additional positive comment when I pass the exam!!	4/11/2022 4:34 PM
17	It was very clear everything	4/11/2022 1:18 PM
18	It was great. Again the cut to the chase examples are great and study guided in constructed in a way where it's easy to follow and understand and not as intimidating	4/11/2022 11:54 AM
19	I passed a practice exam the next day after the class. It was the first one I have passed!	4/11/2022 11:36 AM
20	This course is well worth it if you are serious about passing the CBLE. This course comes with the study guide that will answer 70% of your questions! The exam bank will prepare you well for the real exam as it mimics the test format from the question/answer layout to resources you have access to. The instructor is a seasoned customs broker and lawyer who had over 20 years in teaching the course. It doesn't get more knowledgeable than that. And, he is excellent in responding to questions, and almost won't get tired of them! Get the course with Live Seminar even if you cannot make it live. The instructor hosts it simultaneously online and record the session so you won't miss a bit. Even if you miss the opportunity ask questions live, the instructor is great in responding your questions afterwards, which more than makes up for it. In sum, the course is well worth it if you are serious about passing the CBLE.	10/30/2021 1:53 AM
21	I was very intimidated by the broker exam. I have been in this business for 16 years now and I have always wanted to take the exam, but I was too nervous. After starting you class, I realized I shouldn't have been so intimidated. I liked the way the study guide and class was organized. I also really enjoyed the live seminar which was a great overview of the entire program. I went into the exam feeling ready!	10/25/2021 7:58 AM
22	Your energy and good dynamic is a great plus the wealth of knowledge. I would recomend 4 days, less hrs each day and some assignments on valuation after day one. Thus, it can go faster, yet we can do more examples on valuation.	10/19/2021 2:36 PM
23	Take the class, it really helps.	10/14/2021 2:12 PM
24	Profesor is great! Always available and has a lot of knowledge on the topic	10/14/2021 9:21 AM
25	Tom was very helpful throughout the entire course. The video lectures were extremely helpful and he would always answer any question I might have through email. Greatly appreciated	10/13/2021 1:02 PM
26	Tom is very knowledgeable and makes 20 hours of Customs regulations go by quickly!	10/13/2021 12:00 PM
27	Tom O'leary is a seasoned and well-experienced Customs Broker with over 30 years of experience. He has done the courses for such a long time that he know what works and how to make it easy for the first-timers to understand. This is a very hard exam and thousands of pages of material, so to be able to break it down and explain it so well, definitely requires a sharp mind and years of experience. Material are up-to-date, even minor changes by CBP is being reflected on the material, on line and hard copy. The boot camp of 2.5 days reviewing and tests is really effective. Thank you Tom for such a great product run by you!	10/13/2021 9:30 AM
28	Incredible study guide and course!	4/20/2021 1:36 PM
29	Each chapter is easy to understand because Mr. O'Leary is a great instructor.	4/14/2021 4:54 PM
30	I have taken the LCBE multiple times, but this time I truly feel prepared. I strongly recommend this course to anyone who wants to pass the LCBE.	4/14/2021 3:48 PM
31	I found it odd that Tom has a habit of saying "At any rate," when so much of this course is about finding the SPECIFIC rate.	4/13/2021 3:35 PM
32	Tom is a great instructor and you can tell he really cares about what he is doing	4/13/2021 2:38 PM
33	Great Course! I really enjoyed and learned from it.	4/13/2021 8:28 AM
34	The course structure and mix of reinforcing materials are well thought out and offer thorough preparation for the test, as well as enable you to gauge your odds of passing. The self-guided nature let's you never "miss a class". Tom is very responsive and knowledgeable, so you don't	4/12/2021 12:49 PM

CBPrepcourse Live Seminar Survey

feel like you're on your own with just some online content. I was extremely satisfied I chose this program and will definitely recommend it to others. -Melissa A.

35	I am grateful that you keep things up to date and current in order to give us the best chances at passing! I don't know how I would've sifted through the 'need to know' information without you.	4/12/2021 10:35 AM
36	Your study guide, online test center, and pre-recorded videos have been amazing and are going to be the key to passing the exam (also helps that I have studied over 300 hours).	4/12/2021 7:23 AM
37	Thank you so much Tom. The seminar was very good.	4/11/2021 7:35 PM
38	Thanks for every minute of your time dedicated to us.	4/11/2021 7:16 PM
39	Tom's online lectures, study guide and live seminars are a life saver! That combination is a definite for passing the exam.	4/11/2021 5:06 PM
40	Mr. O'Leary was wonderful. This was a really good seminar. A really good course. I was really pleased with what I learned and I feel really confident about the April exam. Thank you, Mr. O'Leary.	4/11/2021 4:37 PM
41	The material for study and on-line resources were very thorough and super helpful. The Seminar was amazing. Tom covered all the subject matters in the most efficient way virtually. Furthermore, he was always available for the phone calls, emails and any questions that I had. I can't thank you enough!	4/11/2021 4:11 PM
42	I like the way this was simplified. It makes me understand much better	4/11/2021 3:23 PM
43	very good seminar, very informative. the beginning basic class on Thursday was a good place to start for anyone getting into the air ocean environment for the first time. this is the 2nd time I have taken your seminar, and I ended up with some new information that I did not realize and/or understand the first time.	9/23/2020 8:05 AM
44	Like the class especially the live seminar which Tom points out the important part of the test. And Tom send us recording in case we miss it. Very helpfully! When I have any question, I sent email to Tom and he replied right away as he promised!	9/21/2020 4:09 PM
45	Although this was a tough course, the way Tom structured the program helped it be less intimidating. It is a lot of information to take in and I can certainly see why a prep course is crucial for this exam. CBP uses a lot of lengthy & loaded sentences that can be difficult to understand- Tom breaks things down into simpler terms so you can understand what each concept is covering. The lecture videos were very helpful, it made it feel more like physically being in a classroom setting. Tom is always very responsive to emails and is just a phone call away if you need anything. Coming from a background of taking many online courses where instructors were not responsive in a timely manner, it is so very appreciated to know that he will respond and will work with you to get you what you need. Thank you for the experience, all the best!	9/21/2020 3:38 PM
46	Tom really, you are a great teacher, time went so fast and you give excellent tips.	9/21/2020 3:20 PM
47	Excellent class. If I pass then I would be more than happy to give a testimonial (*crossing my fingers*)	9/21/2020 3:01 PM
48	Incredible printed study guide resources, dedicated instructor, easy to follow lectures, and access to all exam questions/solutions online. This package has it all for a great value.	9/21/2020 2:59 PM
49	Excellent study course and the study guide book is GOLD...	9/21/2020 10:41 AM
50	I am so grateful for all of your hard work in creating this class and especially the notebook that we will be able to take into the test. The resources in that book will help so much during the test! 5 stars! THANK YOU!	9/21/2020 8:44 AM
51	Your program is the best in the market and this is possible no only for your knowledge but because you care for your students and teach with kindness. Everything is perfect with the program. Perfection is what you have done Tom. Thanks!	9/21/2020 5:10 AM
52	I like the flexibility from Tom, he is always there to help us out. Hopefully we pass the test and if not I know he can still assist us and maybe take another seminar with him	9/20/2020 1:05 PM